



The Spa @ Kilronan Castle Estate

Our Spa

Access to and within our spa will be clearly defined with Government advised social distancing. We have increased our frequency of cleaning and disinfection of all spa areas with special attention to high use touch points in line with recommendations from government. Hand sanitiser stations are located at the spa entrance and spa reception.

Meet our Team Members...

- All the same smiling faces are still here to look after you, but rest assured that all members of our team have undergone an extensive induction and training program in line with our new COVID 19 protocols & procedures in accordance with HSE & ISA guidelines.
- Spa Therapists will be wearing PPE during the treatments, this is not mandatory for guests, however, if you feel more comfortable please bring your own mask or they will be available to purchase at the spa reception.
- In addition to mandatory hand washing routine, our team will be using hand sanitisation gels rated above 60% alcohol. Your treatment journey will begin with a relaxing and sanitising hand and foot cleansing ritual.
- We will be doing daily temperature checks on our Team members as they arrive to work and anyone with a high temperature will be sent home. As always in Kilronan Castle any member of the Team who may be feeling unwell will not be permitted to work.
- During these times, our usual handshakes and embraces between members of the Team and Guests will not be possible and we hope you understand that this is not us being rude but being conscious about your wellbeing. As we are all struggling with this in particular we have decided on a new 'signature welcome' instead!
- We have a Covid-19 Operating Team who will monitor and amend our policies as required to ensure that we always have your safety and that of our team in mind.





Relax in the Spa

- All linens and towels have been laundered to the highest standard in accordance to HSE guidelines.
- All areas of the spa including the changing rooms, juice bar, treatments rooms, relaxation rooms & thermal suite have been deep cleaned and sanitised by our trained team, we have elevated our rigorous protocols with Eco Lab to thoroughly clean all surfaces with hospital-grade disinfectants with extra detailed attention to high frequency touch points such as door handles, light switches, bathroom taps and handles, skincare products, worktops and face cradles.
- A water treatment programme which involved a weekly sanitising regime of all shower heads and taps including the flushing and running of all water systems has been in place throughout the closure period.
- Reading material and Scattered cushions have all been removed for health and safety reasons but all other aspects remain as luxurious as before.

A fond Farewell...

Checkout will be as normal however, we are encouraging card payments where possible but cash is also accepted. Business as usual is going to be a little different at Kilronan Castle for the moment. Again we would appreciate your understanding in our efforts to protect all our customers and to ensure you have a relaxed and pleasant experience here at Kilronan Spa, we appreciate your patience at this time as we adjust to the 'new normal'.

If you have any questions or queries about spa etiquette at Kilronan Spa or would like to make a booking, please call us on 0719618000 or email spa@kilronan castle.ie

Our award – winning spa team look forward to welcoming you back!

Rachael Dougal
Spa Manager & The Spa Team

