

Privacy Policy

Kilronan Castle Hotel Ltd – Kilronan Castle Estate & Spa, Ballyfarnon, Boyle, Co. Roscommon

This statement relates to our privacy practices in connection with this website. We are not responsible for the content or privacy practices of other websites. Any external links to other websites are clearly identifiable as such. Some technical terms used in this statement are explained at the end of this page.

General Statement

Kilronan Castle Hotel Ltd fully respects your right to privacy, and will not collect any personal information about you on this website without your clear permission. Any personal information, which you volunteer to **Kilronan Castle Hotel Ltd**, will be treated with the highest standards of security and confidentiality, strictly in accordance with the Data Protection Acts, 1988 & 2003.

Collection and use of personal information

Kilronan Castle Hotel Ltd does not collect any personal data about you on this website, apart from information which you volunteer (for example through the booking process, by e-mailing us or by using our online feedback form). Any information, which you provide in this way, is not made available to any third parties, and is used by **Kilronan Castle Hotel Ltd** only in line with the purpose for which you provided it.

Collection and use of technical information

This website does not use cookies, apart from temporary "session" cookies which enable a visitor's web browser to remember which pages on this website have already been visited. Visitors can use this website with no loss of functionality if cookies are disabled from the web browser.

In operating our website we may collect and process the following data about you:

Details of your visits to our website and the resources that you access, including, but not limited to, traffic data, location data, weblogs and other communication data.

Information that you provide by filling in forms on our website, such as when you registered for information or make a purchase. (Please note that we have the ability to retain your contact

details should you input them on our website using VeCapture by Ve Interactive, even if you do not complete your registration/transaction/quote by clicking submit. Such contact details may be used to contact you to assist with your registration/transaction) Information you enter into our booking forms may be collected and stored briefly by us so that we may contact you in relation to the nature of your enquiry/attempted transaction, even if you don't confirm the transaction. This may be used to send operational emails to enquire as to why the transaction was not completed. We will not use this data for any other purpose, we won't store it for longer than necessary and we certainly won't share it with any other company. Our aim is simply to provide you with the highest level of service that we can.

Technical details in connection with visits to this website are logged by our internet service provider for our statistical purposes. No information is collected that could be used by us to identify website visitors. The technical details logged are confined to the following items:

- The IP address of the visitor's web server
- The top-level domain name used (for example .ie, .com, .org, .net)
- The previous website address from which the visitor reached us, including any search terms used
- Click stream data which shows the traffic of visitors around this web site (for example pages accessed and documents downloaded)
- The type of web browser used by the website visitor.

Kilronan Castle Hotel Ltd will make no attempt to identify individual visitors, or to associate the technical details listed above with any individual. It is the policy of **Kilronan Castle Hotel Ltd** never to disclose such technical information in respect of individual website visitors to any third party (apart from our internet service provider, which records such data on our behalf and which is bound by confidentiality provisions in this regard), unless obliged to disclose such information by a rule of law. The technical information will be used only by **Kilronan Castle Hotel Ltd**, and only for statistical and other administrative purposes. You should note that technical details, which we cannot associate with any identifiable individual, do not constitute "personal data" for the purposes of the Data Protection Acts, 1988 & 2003.

Glossary of technical terms used:

Web browser

The piece of software you use to read web pages. Examples are Microsoft Internet Explorer, Netscape Navigator and Visual 1.

IP address

The identifying details for your computer (or your internet company's computer), expressed in "internet protocol" code (for example 192.168.65.82). Every computer connected to the web has a unique IP address, although the address may not be the same every time a connection is made.

Cookies

Small pieces of information, stored in simple text files, placed on your computer by a web site. Cookies can be read by the web site on your subsequent visits. The information stored in a cookie may relate to your browsing habits on the web page, or a unique identification number so that the web site can "remember" you on your return visit. Generally speaking, cookies do not contain personal information from which you can be identified, unless you have furnished such information to the web site.

Cookies

Small pieces of information, stored in simple text files, placed on your computer by a web site. Cookies can be read by the web site on your subsequent visits. The information stored in a cookie may relate to your browsing habits on the web page, or a unique identification number so that the web site can "remember" you on your return visit. Generally speaking, cookies do not contain personal information from which you can be identified, unless you have furnished such information to the web site.